

User Manual

SG3KTL-M/SG4KTL-M/ SG5KTL-M

PV Grid-Connected Inverter



About This Manual

This manual applies to inverter SG3KTL-M, SG4KTL-M and SG5KTL-M. We hope that the device will meet your satisfaction when you use it with your PV plant system.

Aim

The purpose of this manual is to provide detailed product information and instructions for the use of SG3KTL-M, SG4KTL-M and SG5KTL-M PV grid-connected inverter.

Related Documents

The manual cannot include complete information about the PV system. You will get the additional information about other devices at www.sungrowpower.com or via the webpage of device manufacturer.

Target Group

The manual is aimed at technical personnel who are responsible for inverter installation and commissioning in the PV power system and the end customer who will perform daily LCD operation.

How to Use This Manual

Read this manual and other related documents before any work on the inverter. Documents must be stored carefully and available at all times.

The contents of the manual will be periodically updated or revised due to the product development. It is probably that there are changes of manual in the subsequent inverter edition. The latest manual can be acquired via visiting web page at www.sungrowpower.com.

Symbols Explanation

This manual contains important safety and operational instructions that must be accurately understood and followed during the installation and maintenance of the equipment.

To ensure optimum use of this manual, note the following explanations of symbols used.

🚹 DANGER

DANGER indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.

\Lambda WARNING

WARNING indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.

CAUTION

CAUTION indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.

NOTICE

NOTICE indicates a situation which, if not avoided, could result in equipment or property damage.



NOTE indicates additional information, emphasized contents or tips to help you solve problems or save time.

Symbols on the Inverter Body

	Wait at least 10 minutes after disconnecting the inverter from the utility grid and the PV input before touching any inner live parts.
	Hot surface! Do not touch device hot surface when the device is running.
	Read over the user manual before any work on the inverter!
4	The installation and service of the inverter unit can only be performed by qualified personnel.

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1 Safety Instructions

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

SG3KTL-M, SG4KTL-M and SG5KTL-M inverter are designed and tested in accordance with the international safety requirements. But as with all electrical and electronic equipments, certain precautions should be observed during installation, operation and maintenance work.

NOTICE

There is a risk of inverter damage or personnel injury!

Various plug-in interfaces are provided on the bottom of the inverter. Do not open the enclosure at any time. Loss of any or all warranty rights may follow if otherwise.

Operation or work performed incorrectly can result in damage to:

- The life and well-being of the operator or a third party
- The inverter and other properties that belong to the operator or a third party

To reduce the risk of injury and ensure the normal operation of the inverter, you must read over and follow all the instructions, cautions and warnings.

MARNING

All installation and electrical work must only be performed by qualified personnel. They have

- been trained specially;
- already completely read through and understood the manual and other related documents;
- been familiar with safety requirements for electrical system.

Technical personnel mentioned above may perform the following work:

- Secure the inverter to the wall
- Connect the inverter to the PV power system
- Connect other devices to the PV power system

- Commission the inverter
- Maintain and service the inverter

Before Installation

CAUTION

There is a risk of injury if the product is mishandled!

- Always follow the instructions in the manual when moving and positioning the inverter.
- The weight of the equipment can cause injuries, serious wounds, or bruising if mishandled.

During Installation

Prior to securing the inverter to the wall, it is crucial to make certain that the inverter is not electrically connected.

ACAUTION

System performance can be impaired by poor ventilation!

The equipment requires well ventilation during operation. It is essential to keep the unit upright and nothing covering the heat sink to let the equipment interior well cool down.

During Electrical Connection

A DANGER

Lethal voltage exists!

PV arrays will produce electrical energy when exposed to sunlight and thus can cause an electrical shock hazard.

- Wiring of the PV arrays should only be performed by qualified personnel.
- PV modules should be covered by opaque materials during wiring.

🛕 DANGER

All cables must be firmly attached, undamaged, properly insulated and adequately dimensioned.

During Inverter Operation

A DANGER

There is a risk of inverter's damage or personal injury!

Do not disconnect DC connectors while the inverter is under AC load! First de-energize the equipment from the dual power sources and then verify that there is no voltage existing.

ACAUTION

There is a risk of burns!

Avoid touching device hot parts (such as the heat sink) during operation. Only the LCD display panel and the optional DC switch can be touched during inverter operation.

Maintenance and Service

NOTICE

- Any malfunction that may impair the inverter safety operation must be repaired immediately before the inverter is restarted.
- Inverter contains no customer serviceable parts inside. Please contact local authorized personnel if any service work is required.



Servicing of the device in accordance with the manual should never be undertaken in the absence of proper tools, test equipments or the more recent revision of the manual which has been clearly and thoroughly understood.

🚹 DANGER

There is a risk of inverter damage or personal injury due to incorrect service work!

Always keep in mind that the inverter is power supplied by dual power source: PV arrays and utility grid.

Before any service work, observe the following procedures.

- Disconnect the inverter from the utility grid side first and then PV arrays;
- Wait at least 10 minutes for inner capacitors to discharge completely;
- Verify that no voltage and current existing with appropriate testing devices.

ACAUTION

Keep non-related persons away!

A temporary warning sign or barrier must be posted to keep non-related persons away while performing electrical connection and service work.

Do not open the enclosure when the inverter is under voltage. There is a high likely risk of explosion in very specific cases of malfunction. The enclosure will protect persons and property from such an explosion, only if it is correctly sealed.

NOTICE

There is a risk of inverter damage if it is improperly serviced.

Use accessories and spare parts approved by the inverter manufacturer only. Never modify the inverter or other components of the inverter. The loss of any or all warranty rights may follow if otherwise.

NOTICE

There is a risk of inverter damage due to electrostatic discharge!

The printed circuit boards contain components sensitive to electrostatic discharge. Wear a grounding wrist band when handling the boards. Avoid unnecessary touch of the boards during replacement.

Others

NOTICE

The selected country settings can be changed by qualified personnel only!

Alternation of the country settings may cause a breach to the type-certificate marking

A WARNING

All safety instructions, warning labels and nameplate on the inverter body:

- must be clearly visible;
- must not be removed, covered or pasted.

\Lambda WARNING

These regulations should also be followed:

- the regulations related to the electricity fed into grid;
- the safety instructions related to PV arrays;
- the safety instructions related to other electrical devices.

2 Product Introduction

2.1 Intended Usage

SG3KTL-M, SG4KTL-M and SG5KTL-M (They will be referred to as inverter hereinafter unless otherwise specified), single-phase without transformer string inverter, is a crucial unit between the PV arrays and the utility grid in the small-scaled PV power system.

Inverter is dedicated to converting direct current power generated by the PV modules into alternating current, which conforms to parameters of local utility grid, and feeds the alternating current into the utility grid. An example about intended usage of the inverter is shown in Fig. 2-1.



Where the positive or negative terminal of PV strings needs to be grounded, inverter cannot be connected to PV modules of this type.



Fig. 2-1 Application of Inverter to the PV Power System

ltem	Description	Remark			
А	PV strings	monocrystalline silicon; polycrystalline silicon and thin-film of protection class II without grounding			
В	Inverter	SG3KTL-M, SG4KTL-M or SG5KTL-M.			
С	Metering device	meter cupboard with power distribution system			
D	Utility grid	TT, TN-C, TN-S, TN-C-S			

NOTICE

Any other or additional usage other than the intended usage is not permitted.

Inverter only accepts PV modules of Protection Class II as its input.

Inverter may only be connected to utility grid via distribution board. Local loads (home appliance, lights, motor loads, etc.) cannot be connected between the inverter and AC circuit breaker on the distribution board.

2.2 Product Description

2.2.1 Product Appearance





ltem	Name	Description		
1	LCD display panel	Inverter operation data view and parameters configuration.		
2	DC switch (Optional)	Optional component. It is designed for safely disconnecting DC current.		
3	DC terminals	There are three pairs of DC terminals between PV arrays and inverter.		
4	Communication terminals	One 5-pin terminal and one RJ45 plug-in terminal.		
5	AC terminal	Inverter feeds power to utility grid via this terminal.		
6	Mounting ear	It is used to hang inverter onto the backplate.		
7	Heat sink	It is used to cool down the unit temperature during operation.		
8	Fan	External fan used for air ventilation (SG3KTL-M without fan).		

2.2.2 Dimensions and Weight of Inverter



Fig. 2-3 Dimensions of Inverter

Tab. 2-1 Dimensions Value

Туре	W(mm)	H(mm)	D(mm)	Net weight(kg)
SG3KTL-M/SG4KTL-M/ SG5KTL-M	420	555	179	24

2.2.3 LCD Display Panel

As a human-computer interaction interface, LCD display panel comprises LED indicators, buttons and LCD display screen on inverter front panel.

- LEDs indicate the working status of the inverter
- The current running information shown on the LCD display
- Malfunction records shown on the LCD display
- Inverter configuration by pressing the buttons



Fig. 2-4 LCD Display Panel

ltem	Name	Description
1	LED indicators	They are "RUN" and "FAULT". User can observe the two indicators to get the current state of inverter. Detailed definition is shown in Tab. 2-2.
2	LCD screen	LCD screen can display the current state of the inverter, current running information, historical information and parameters to be set.
3	Buttons	User can operate the LCD menu of the inverter via the two buttons. Detailed function is shown in 10.1 .

Tab. 2-2 Description of LED Indicators

Name	State	Description	
"RUN"	On	- Inverter is feeding AC newer to the utility grid	
"FAULT"	Off	inverter is feeding AC power to the utility grid.	
"RUN"	Off	A malfunction happens; or protection function triggers.	
"FAULT"	On		
"RUN"	Off	Inverter is not energized;	
"FAULT"	Off	or there is communication error between DSP and LCD.	

2.3 Technical Description

2.3.1 Circuit Description

Fig. 2-5 shows the main circuit of inverter.

The inverter boost circuits raise input DC voltage. There are two string MPP trackers to ensure the maximum power from PV arrays can be utilized. Then the inverter circuit converts DC power to AC power. Meanwhile inverter is equipped with protective circuit to guarantee its safety operation which can triggers the AC relay if required.

Additionally, inverter provides RS485 and WiFi interface for communication. User can look up running status and set parameters through LCD display panel.



Fig. 2-5 Main Circuit Diagram of inverter

The Main Circuit shown here is for SG4KTL-M and SG5KTL-M, there is only one string of PV arrays in input area 2 of SG3KTL-M.

2.3.2 Functions Description

Inverter functions can be grouped as the following:

Conversion function

A

Inverter converts the direct current power into the alternating current power, which conforms to the grid requirement of its installation country.

Data storage and display

Inverter archives essential data including running information and fault records, and displays them on the integrated LCD display.

Parameters configuration

Inverter provides various parameters configuration for optimal operation.

Communication interface

Standard RS485 interface for connecting other monitoring devices to the PV system is included.

- Protection functions include
 - short circuit protection
 - grounding insulation resistance surveillance
 - inverter output voltage surveillance
 - inverter output frequency surveillance
 - residual current protection
 - DC injection of AC output current surveillance
 - anti-islanding phenomena protection
 - ambient temperature surveillance
 - DC over-voltage protection
 - over-current protection
 - over-temperature protection

3 Inverter Workflow

The following diagram shows the inverter installation flow. Please follow these procedures.





Order	Description	Remark
1	Unpacking and inspection	Section 4.1
2	Read this manual, especially the section on "safety instruction"	Chapter 1
3	Store the inverter unit if not installed immediately	Section 4.4
4	Choose the best installation site	Section 5.1
5	Move the inverter to the installation site	Section 5.2
6	Secure the inverter to the selected wall	Section 5.3
7	Electrical connections include DC, AC, ground and communication (optional) connection	Section 6.4 -6.7
8	Examine before commissioning	Section 7.1
9	Start up inverter and configure corresponding parameters	Section 7.2
10	Troubleshooting	Section 9.1

Tab. 3-1 Description of Installation Flow

4 Unpacking and Storage

4.1 Unpacking and Inspection

The unit is thoroughly tested and strictly inspected before delivery. Although sturdy packaging is used, damages may still occur during shipping.

- Check the packing for any visible damages upon receiving.
- Check the inner contents for damage after unpacking.
- Check the completeness of the delivery contents according to the supplied packing list.

If there are visible damages to the packaging or the inner contents, or something missing, please contact the unit dealer.

Do not dispose of the original packaging. It is the best choice to store the inverter in the original packaging.



Fig. 4-1 Single Inverter in Original Carton

4.2 Identifying Inverter

Nameplate is attached to the side of the inverter. It provides information on the type of inverter, the most important specifications, marks of certification institutions, website and serial number which are available and identified by Sungrow.



Fig. 4-2 Nameplate of Inverter

* Image shown here is for reference only. Actual product you receive may differ.

ltem	Description	ltem	Description
1	SUNGROW logo and product type	3	Marks of certification institutions of inverter
2	Technical data of inverter	4	Company name, website and origin

Tab. 4-1	Description of	lcons on the	Nameplate
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lcon	Description
X	Don't dispose of the inverter with the household waste.
Í	Refer to the corresponding instructions.
N 136	C-tick mark of conformity. The inverter is in compliance with directives of C-tick.
CE	CE mark of conformity. The inverter is in compliance with directives of CE.
	TUV mark of conformity. The inverter is in compliance with directives of TUV.

4.3 Delivery Contents



Fig. 4-3 Delivery Contents

Item	Description
А	Inverter unit
В	It is used to mount the inverter onto the wall
С	Expansion bolts for fastening the backplate onto concrete wall
D	Fastener set for installing the inverter onto metal frame
Е	PV input connectors, including positive and negative connectors DC connectors types: PV-CF-S 2,5-6 (+), PV-CM-S 2,5-6 (-)
F	WiFi(Optional), for wireless communication
G	RS485 connector and 5-pin communication connector: CHOGORI 203 Series 5-pin
Н	AC output connector: RST25i3
I	User Manual, including installation instructions and operation instructions
J	Packing list and product test report
К	Quality certificate

4.4 Storage of Inverter

If you do not install the inverter immediately, you should choose an appropriate location to store it.

- The unit must be stored in original packaging and the desiccant must be left in the packaging.
- The unit must be stored in a clean and dry place to protect against dust and moisture.
- The storage temperature should be always between -25 °C and +60 °C. And the storage relative humidity should be always 0 and 95%.
- It is very important to keep the packaging away from chemicals. Otherwise it will lead to corrosion.
- During the storage time, check periodically for visible damages by rats. Replace the packaging if necessary.
- If there is more than one inverter to be stored, the maximum layers for original paper packaging are five.



After long-term storage or decommissioning, local installer or Service Dept. of Sungrow should perform a comprehensive test before connecting the inverter into PV power system.

5 Securing Inverter to the Wall

5.1 Selecting Installation Location

Selecting an optimal installation location for the inverter is decisive for its operating safety as well as its expected efficiency and service life.

1. Take the load capacity of the wall into account. The wall (such as concrete wall or metal structure) should be strong enough to hold the weight of the inverter over a long period of time.

2. Install the unit where is accessible to install, electrical connect and service.

3. Do not install the inverter where contains flammable materials or flammable gas in the vicinity of the unit installation site.





Rammable material or gas near the installation



Rammable wall material



5. Install the unit at eye level for easy button operation and display read.

6. It is suggested that the inverter be installed vertically with upside up for good heat dissipation.

7. Never install the inverter horizontally, or with a forward tilt or with a backward tilt or even with upside down.



8. The inverter unit with IP65 can be installed indoors or outdoors.

9. The ambient temperature should range from -25° C to 60° C. The power output will reduce when the ambient temperature exceeds 45° C.

10. The relative humidity of chosen installation site should never exceed 95%. Moisture may result in corrosion and damage to the internal device components.



11. Avoid exposing the inverter to direct sunlight, rain or snow to extend its service life despite of IP65 rating. Shaded site of the building would be better.



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13. For multiple inverters installation, position the inverters side by side. For multi-row inverters installation, position the inverters in a staggered arrangement.

14. Do not install the inverter in a closed cabinet. Otherwise, the inverter will not operate normally.



15. Do not install the inverter where children can reach.

16. Do not install the inverter in residential area. Noise can be produced during the running of the inverter and may affect your daily life.

5.2 Moving Inverter to Installation Site

If the inverter is to be installed, remove the unit from the packaging and move it to the chosen installation site. During the moving process, the instructions below should be obeyed.

1. Beware of the weight of the inverter.

2. Grasp the equipment with both hands by means of handles.

3. Do not release the equipment unless it has been firmly secured to the wall.

5.3 Installation Procedure

Inverter is installed onto the wall by means of backplate in the packaging. If you don't use the supplied backplate, you can drill holes according to its dimension below.



Fig. 5-1 Fastener(unit: mm)



Fig. 5-2 Fastener(unit: mm)

In the following, we will introduce how to secure the inverter to the wall using the provided backplate.

Concrete Wall

1. Remove the backplate and expansion bolts from the packaging.

2. Place the backplate onto the chosen concrete wall and adjust it until it is in a horizontal position.

3. Mark the positions to drill holes using the backplate as the template.





4. Drill holes according to the marks you have made.

5. Attach the backplate to the wall with the supplied expansion bolt set. The torque for fastening the nut should be at least 35 Nm.

6. Lift up the inverter above the backplate and then slide it down, making sure that the two mounting ears on the back of the inverter and the counterparts of the backplate match perfectly. To protect the inverter from theft, you can lock it to the backplate with a padlock.



Optional Theftproof Function

Put the shackle of the padlock through the mounted eye of the backplate and close the lock.

The padlock should observe the following requirements:



- You shall lock the inverter to the mounted eye plate of the backplate with a suitable (stainless, secured shackle and lock cylinder) padlock.
- You must ensure that the key is available at all times for possible service purposes.

Metal Frame

A

1. Remove the supplied backplate from the packaging.

2. Choose the best installation site according to the abovementioned requirements. Place the backplate onto the chosen metal frame and adjust it until it is in a horizontal position.

3. Mark the positions to drill holes using the backplate as the template.

4. Drill four holes at the marks you have made.



If the shape of the metal frame doesn't fit the holes on the backplate, you need to re-drill holes on the backplate at appropriate position according to the chosen frame.

5. Fasten the backplate against the wall with bolts and nuts, as Fig. 5-3shows.



Fig. 5-3 Fasten the Backplate to Metal Frame

ltem	Description	Remark
1	Hexagonal socket nut	M10
2	Spring washer	
3	Washer	
4	Hexagonal bolt	M10*45
5	Metallic wall	
6	Backplate	

6. Lift up the inverter above the backplate with the help of other people and then slide it down to make sure that the two recesses on the back of the inverter fit perfectly with the backplate, as Fig. 5-4 shows.



Fig. 5-4 Attach Inverter to the Backplate

To protect the inverter from theft, you can lock it to the backplate with a padlock.

Hang inverter



- The theft protection is optional.
- You shall lock the inverter to the mounted eye plate of the backplate with a suitable (stainless, secured shackle and lock cylinder) padlock.
- You must ensure that the key is available at all times for possible service purposes.

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6 Electrical Connection

6.1 General Safety Instruction

Once the inverter is firmly attached to the appropriate location, it can be connected into the PV power system.

Prior to any electrical connection, keep in mind that the inverter has dual power supplies. It is mandatory for technical personnel to wear personal protective equipments: helmet, footwear and gloves during the electrical work.

1 DANGER

Improper operation during the wiring process can cause fatal injury to operator or unrecoverable damages to the inverter.

🚹 DANGER

All electrical installations must be in accordance with local and national electrical codes.

\Lambda DANGER

Only after being approved by the utility company and installed by qualified personnel can you connect the inverter to the utility grid.

🚹 DANGER

All cables must be firmly attached, undamaged, properly insulated and adequately dimensioned.

ACAUTION

These regulations should also be followed:

- The regulations related to the electricity fed into the grid
- The safety instructions related to the PV arrays

6.2 Terminals Description

All electrical terminals are located at the bottom of unit. Fig. 6-1 shows the connection area.

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Enough space should be kept for electrical connection at the bottom of the inverter when choosing the installation site.



Fig. 6-1 Terminals Description

* Image shown here is for reference only. Actual product you receive may differ.

Terminals	SG3KTL-M	SG4KTL-M/SG5KTL-M	
DC1	DC1: DC input area 1, one pair of input terminals.	DC1: DC input area 1, one pair of input terminals.	
DC2	DC2: DC input area 2, one pair of input terminals.	DC2: DC input area 2, two pairs of input terminals.	
RS485/WiFi	Five-pin terminals for RS485 and WiFi communication.		
RS485	RJ 45 terminals for RS485 communication.		
AC	AC terminals to the power grid.		

Tab. 6-1 Terminals Specification
6.3 Overview of Electrical Connection

Electrical connections of the inverter include DC connection, AC connection and communication connection.



Fig. 6-2 Electrical Connection Diagram

ltem	Description	Remark
A	AC circuit breaker	Used as a protective device during electrical connection. User equips this device according to the maximum output voltage and current.
В	Utility grid	Nominal line-to-neutral voltage of the utility grid is 230V.
С	SolarInfo logger	User can order it from Sungrow.
D	Remote PC	User equips this device to monitor the state of the inverter.
E	SolarInfo WiFi	User can order it from Sungrow for wireless communication.
F	PV arrays	SG3KTL-M: two input areas with two pairs of terminals.
Г		SG4K/5KTL-M: two input areas with three pairs of terminals.

NOTICE

Don't use the WiFi and PC monitor simultaneously due to their different communication protocols, communication abnormal will occur if otherwise.

6.4 Connecting Inverter to AC Grid

The inverter is connected to the grid via 3 wires (L, N, and PE). Feeding power is always single-phase via AC terminal at the bottom of the unit.

AC cables are equipped with water-proof direct plug-in connector, which match AC terminals.

An appropriately sized AC circuit breaker is suggested as the protection equipment in AC connection, as shown in Fig. 6-2.

6.4.1 AC Side Requirements

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Only after being approved by the local grid company can you connect the inverter to the grid.

Prior to connecting the inverter to the utility grid, verify whether the grid voltage and frequency are within the range of inverter output parameters (refer to **Appendix**). Consult the local grid company for solution if otherwise.

AC Side Circuit Breaker

An independent two-pole circuit breaker for the inverter must be installed at the output side to ensure that the inverter can be securely disconnected under load.

Inverter Type	Specification Recommended of AC Circuit Breaker
SG3KTL-M	25A
SG4KTL-M	32A
SG5KTL-M	32A

NOTICE

- It is not allowed for several inverters to use the same circuit breaker.
- It is not allowed to connect loads between the inverter and the circuit breaker.

Residual Current Device

With an integrated universal current-sensitive residual current monitoring unit inside, the inverter is able to distinguish the fault current from normal capacitive leakage current. The inverter will disconnect immediately from the mains when a fault current out of the limit value has been detected.

However if an external RCD or residual current breaker is mandatory, the switch must be triggered at a failure current of 300mA or higher.

Requirements of Inverter Parallel Grid Connection

If several inverters are operated in parallel connection with the grid, there are different requirements according to different scenarios.

Scenario 1: Several inverters are operated in parallel connection with the single-phase Low Voltage grid.



Requirements: The sum of all inverters in parallel connection is limited to ten.

Scenario 2: Several inverters are operated in parallel connection with the three-phase low-voltage grid.



Requirements:

• The sum of all inverters in parallel connection is limited to **thirty**.

n(L1)+n(L2)+n(L3)≤30.

 Inverters should be distributed as equally as possible between the three phases with a maximum unbalanced load of 4.6kVA.

Scenario 3: Several inverters are operated in parallel connection with the low-voltage side of MV transformer. The high-voltage side of MV transformer is connected to the Middle Voltage Grid.



Requirements:

• The sum of all inverters in parallel connection is limited to thirty.

n(L1)+n(L2)+n(L3)≤30.

- Inverters should be distributed as equally as possible between the three phases at the low-voltage side with a maximum unbalanced load of 4.6kVA.
- The nominal voltage on the low-voltage side of transformer must meet the inverter output electrical specification. A neutral point is necessary and must lead outward as neutral conductor.

🔔 WARNING

As mentioned in the 1st scenario, the total number of inverters is always less than or equal to ten; in the 2nd and 3rd scenario, the total number of inverters is always less than or equal to thirty. If there are inverters more than the limited value, inverters may not operate normally.

6.4.2 Assembling AC Cables to Connector

Inverter is equipped with water-proof direct plug-in connectors for AC connection, which match AC terminals at the bottom of the inverter.

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"L", "N" and "PE" should be equipped with correctly colored cables for distinguishing. Please refer to related standards for specific wiring color.

Inverter is connected to the grid via three wires (L, N and PE). Feeding power is always single-phase via AC terminal at the bottom of the unit.

AC Cable Requirements

Select AC cable specifications and types considering the following facts:

• The grid impedance of the AC cable must correspond to the specification to avoid unintended disconnection from the grid or derating of the output power.



 The cable cross-sectional areas and recommended value are shown in the following table, avoiding power loss in the cables of more than 1% of the nominal power.

Туре	Conductor Cross Section(mm2)		Outer cable diameter(mm)	
	Range	Recommended Value	Range	Recommended Value
SG3KTL-M	46	4	1014	10
SG4KTL-M	46	4	1014	10
SG5KTL-M	46	6	1014	10

- Withstand ambient temperature;
- Layout type (inside wall, underground, free air etc.);
- UV resistance and so on.

Assembling Procedure

Step 1: Unscrew the water-proof terminal.

Step 2: Insert appropriately sized AC cables through the water-proof terminal.

Step 3: Strip off insulation layer of all AC cables. The length of stripped insulation is approximately 10mm.



Step 4: Fix all cables with screwdriver according to markings on the connector, especially the "PE" cable. If a phase wire is connected to the "PE" terminal, it may permanently destroy the inverter.



Step 5: Pull cables outward to check whether they are firmly installed.

Step 6: Combine the two front-end parts together until they make a clicking sound.

Step 7: Tighten the water-proof terminal in opposite direction.

6.4.3 AC Wiring Procedure

A DANGER

Make sure that none of the DC or AC cables connected to the inverter is live before the electrical work.

\Lambda DANGER

Danger to human life due to high voltage existing inside the inverter!

Do not turn on the AC side circuit breaker until all inverter electrical connections have completed.

NOTICE

Assignment of AC cables should be paid attention to, especially the "PE" wire.

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No consuming load can be connected to power supply cables from the inverter to the AC circuit breaker.

Ensure that the ground cable is laid as far away from and not directly in parallel to the power supply cable.

Connect the inverter exclusively to TN or TT mains as the following procedures:

- **Step 1** Disconnect AC circuit breaker and prevent it from reconnection inadvertently.
- **Step 2** Plug AC connector into corresponding AC terminal underneath the inverter.
- Step 3 Connect "PE" cable to the grounding electrode. Where there are multiple inverters in the PV power system, connect "PE" cables of all inverters and the mounting frame of PV arrays to the same copper bus bar, which may establish equipotential connection.
- **Step 4** Connect phase cable and "N" cable to the AC circuit breaker.
- **Step 5** Check whether the cables are firmly secured.

6.5 Connecting Inverter to PV Arrays

🛕 DANGER

Lethal voltage exists!

PV arrays produce electrical energy when exposed to light and can thus create an electrical shock hazard. Wiring of the PV arrays should only be performed by qualified personnel.

6.5.1 DC Input Configuration Mode

The inverter has two PV input area DC1 and DC2 input, each with its MPP tracker. The two PV input can work in independent mode or parallel mode, set by LCD display menu (see "10.14.3 PV Configuration Mode Setting").

You may see technical information "String inverters' work mode selection criteria and configuration" in the Sungrow website to decide the PV configuration mode for inverter

NOTICE

There is a risk of inverter damage! The following requirements should be met, otherwise they will lead to loss of any or all warranty rights.

- Make sure that the maximum short circuit current of each DC input is less than inverter allowable limit.
- The PV string should be designed to meet the open-circuit voltage requirement even under the lowest ambient temperature.
- The DC input mode you configure must be consistent with the mode set on the LCD display.



If there is input line modifications, such as input line fall off, modify panels configuration, etc., you need to reset the work mode.

Independent Mode

In independent mode, two DC input areas working independently, as the following diagram shows.



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To make sure the maximum DC power can be utilized, PV strings connected to individual input area should have a homogenous structure, i.e. same type, same number, identical tilt and identical orientation.

Prior to connecting inverter to PV inputs, following specifications should be observed:

Туре	Area	DC Power Limit for Each Input	Total DC Input Power Limit	Open-circuit Voltage Limit for Each Input	Short-circuit Current Limit for Each Input
SG3KTL-M	DC1	1650W	3200W	550V	12A
	DC2	1650W			12A
SG4KTL-M	DC1	2200W	4300W	550V	12A
	DC2	2800W			20A
SG5KTL-M	DC1	2750W	5400W/	5501/	12A
	DC2	3500W	540010	5500	20A



To avoid input power unbalance of the two inputs or input load-restriction, ensure the two PV input cables are of the same model.

Parallel Mode

In parallel mode, the PV inputs can be connected in parallel as the following diagram shows. One pair of DC terminals in DC1 input and DC2 input must be short-circuited by Y-type cable connector terminal.



* You may need to purchase Y-type cable connector terminals.

To make sure the maximum DC power can be utilized, PV strings connected to individual input area should have a homogenous structure, i.e. same type, same number, identical tilt and identical orientation.

Prior to connecting inverter to PV inputs, following specifications should be observed:

Total DC Input Power Limit	Open-circuit Voltage Limit for Each Input	Short-circuit Current Limit
3200W	550V	24A
4300W	550V	32A
5400W	550V	32A
	Total DC Input Power Limit 3200W 4300W 5400W	Total DC Input Power LimitOpen-circuit Limit for Each Input3200W550V4300W550V5400W550V



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To avoid input power unbalance of the two inputs or input load-restriction, ensure the two PV input cables are of the same model.

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6.5.2 Assembling DC Cable to Connector

All DC cables are equipped with water-proof direct plug-in connectors, which match the DC terminals at the bottom of the inverter.

The positive and negative connectors are marked with polarity symbols and should be equipped with correctly colored cable.

e.g. Red cable should be connected with DC positive terminal while the blue one be connected with the negative.

DC Cable Requirements

Туре	Cross-Section Area Range	Outer Cable Diameters	Max. Withstand Voltage	Max. Withs Current	stand
SG3KTL-M/ SG4KTL-M/ SG5KTL-M	2.56mm ²	58mm	550 V	Same short-circuit current.	with

DC Connector Assembling Procedure:

Step 1 Unscrew the water-proof terminal in the following direction.



Step 2 Strip off insulation layer of DC cable. The length of stripped insulation is approximately 15mm.



- **Step 3** Thread appropriately sized DC cable through the water-proof terminal and insert the stripped cable pin into the spring cage.
- **Step 4** Make sure that the stripped cable pin is correctly positioned.



Step 5 Push down and click the spring clamp.

Step 6 Insert and click the cable clamp into the connector.



Step 7 Tighten the water-proof terminal with a torque $\ge 2N \cdot m$ via spanner (15).



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For further assembly and connection instruction, please visit the webpage of the device manufacturer.

6.5.3 DC Wiring Procedure

Make sure that none of the DC or AC cables connected to the inverter is live before the electrical work.

Connect the inverter to PV array as the following procedures:

Step 1 Rotate the optional DC switch at the bottom to the "OFF" position.



Step 2 Check the connection cable of PV string for the correct polarity and that the open circuit voltage does not exceed the inverter input limit 550V, even under the lowest operating temperature. Refer to module specification supplied by module manufacturer for detailed information.



Step 3 Plug the positive and negative DC connectors into corresponding terminals until there is an audible click.

NOTICE

Please avoid connecting the same PV string to terminals of different input areas. For example, the positive pole of a string is connected to input area DC1 and the negative one is connected to DC2.



* Image shown here is for reference only. Actual product you receive may differ.

Step 4 Connect the other two PV strings with the same procedures if necessary. Unused DC terminals should be sealed.

6.6 Grounding of Inverter

📐 WARNING

Because of the transform-less design of the inverter, DC positive pole and DC negative pole are not permitted to be grounded. A permanent destroy to the inverter may follows if otherwise.

All non-current carrying exposed metal parts of the equipment and other enclosures in the PV power system should be grounded (e.g., PV arrays frame and inverter enclosure).

Where there is only one inverter in the PV power system, connect the "PE" cable to the installation ground.

Where there are multiple inverters in the PV power system, connect the "PE" cables of all inverters and mounting frame of PV arrays to the same copper bus bar. In this way, they are in equipotential connection.



Fig. 6-3 Grounding Inverter

6.7 Communication Cable Connection

6.7.1 Communication System

Inverter provides multiple communication interfaces-RS485, WiFi and 4 dry contacts (optional, you may order it from Sungrow), and various communication methods.

- Where there is only one inverter, the communication connection between the inverter and PC can be established via WiFi or a RS485 cable.
- Where there are more than one inverter, all inverters can be connected to PC in daisy chain. The very first and last inverter in the chain must be terminated with a resistor of 1200hm. The shielding layer of RS485 cable should be single-point grounded.
- A converter such as RS485-232 converter or SolarInfo Logger, which converts 485 to 232 signal, is needed between the inverter and PC.

The maximum number of inverters connected in the daisy chain depends on converter and other factors. Please refer to converter's manual to obtain the limit.

Before communication connection, prepare communication cable and RJ45 plug.

NOTICE

RS485 cable's requirements to ensure quality of communication:

- Twist-pair type cable
- Twist-pair type shielding Ethernet cable

For Single Inverter



No.	Specification
А	Communication via WiFi only
B*	Communication via WiFi and dry contacts
С	Communication via RS485 only
D*	Communication via dry contacts and RS485

*Communication via dry contacts is an optional function. You may order and purchase them from Sungrow.

For Multiple Inverters



If the communication system is equipped with SolarInfo Logger, inverters may be dispatched by the power grid via dry contacts or remotely monitored via SolarInfo Bank.

You may order SolarInfo Logger and/or SolarInfo Bank from the Sungrow.



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6.7.2 Communication Connection

WiFi connection to 5-pin terminal

Step 1 Unscrew the adaptor from SolarInfo WiFi in the following direction.



Step 2 Screw the adaptor to RS485/WiFi connector with appropriate torque.



Step 3 Connect SolarInfo Wireless or SolarInfo WiFi to the 5-pin terminal by plugging-in and tightening the cable gland.



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You may order and purchase SolarInfo Wireless or SolarInfo WiFi from Sungrow.

RS485 connection to 5-pin terminal

The 5 pins of the terminal are defined as below.



Connector assembling and connecting procedures:

- Step 1 Unscrew the water-proof terminal.
- **Step 2** Lead the twist-pair shielding cable through cable gland.

Step 3 Weld the cables to the pins.



Step 4 Connect the water-proof terminal to the front connector.

Step 5 Tighten the water-proof cable gland.



Step 6 Plug in and tighten the connection.



RS485 connection on RJ45 terminal

Step 1 Insert the RJ45 plug into the front plug connector until it makes a clicking sound, install the plastic rings then tighten the cable gland with appropriate torque.



- Step 2 Insert connector of one cable end into RS485 5-pin terminal on the bottom of the inverter. Make connector and RS485 terminal engage and rotate clockwise.
- **Step 3** According to the position of the inverter, repeat step 1...2 to connect the other communication cables.
- Step 4 Pull cables outwards to confirm whether they are fastened firmly.
- Step 5 As for the wires which connect to the terminating resistor or logging devices, use the Ethernet wire stripper to strip the insulation layer and connect the RS485 A and B cables (3 and 6) to terminating resistor or data logging device or RS 485-232 converter.



- **Step 6** Connect the other devices. Communication terminal definition is referred to device manual.
- **Step 7** Verify the communication connection and configure the communication parameters.



If there is more than one inverter to communicate with a PC or a data logger, it is crucial to configure the communication parameters of each inverter. See "10.14 Communication Parameters Setting".

SolarInfo logger and RS485-232 converter are optional parts and can be ordered from Sungrow.

Dry contacts on RJ45 terminal (Optional)

Inverter may perform power derating upon receiving the power limited signal via dry contact communication.



Communication via dry contacts is an optional function. You may order and purchase them from Sungrow.

When short-circuit two specific pins, the inverter will decrease the power output to corresponding percentage. The pins' function definition for power limitation is shown below, e.g. short-circuit Pin 1 and Pin 5, the output power limitation is set as 60%.



The connection procedures of the dry contacts to RJ45 terminal are the same as the RS485 connection to RJ45 terminal.

7 Commissioning

7.1 Verify before Commissioning

Before starting up the inverter, you should check the following items.

- 1. Inverter unit is accessible for operation, maintenance and service.
- 2. Re-check whether the inverter is firmly secured to the wall.
- 3. Room for ventilation is provided for one inverter or more than one inverter.
- 4. Nothing is left on top of the inverter.
- 5. Inverter and accessories are correctly connected.
- 6. Cables are routed in safe place or protected against mechanical damages.
- 7. Specification of AC circuit breaker is reasonable.
- 8. Terminals unused underneath the inverter are sealed.
- 9. Warning signs & labels are suitably affixed and durable.

7.2 Commissioning Procedure

- 1. Make sure all the above mentioned items meet the requirements.
- 2. Disconnect the external AC circuit breaker.
- 3. Rotate the optional DC switch to the "ON" position.

Provided that there is sufficient sunlight:

- PV arrays initialize and supply DC power to inverter;
- DC bus starts to charge and check the state of the utility grid;
- If the conditions are OK, inverter feeds AC power to grid and enters into the running state.
- 4. Observe the status of LED indicators and LCD screen.

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- If inverter's commissioning fails, "FAULT" indicator will be lit. " See " in the LCD screen will display the type of fault.
 - The fault must be removed before repeating from step1 to step 4.
- If inverter's commissioning succeeds, "RUN" indicator will be lit. " I in the LCD screen will display "RUN".

8 Disconnecting, Dismantling and Disposing of the Inverter

8.1 Disconnecting the Inverter

For maintenance or other service work, the inverter must be switched off.

Proceed as follows to disconnect the inverter from the AC and DC power source. Lethal voltages or damages to the inverter will follow if otherwise.

- 1. Disconnect the external AC circuit breaker and prevent it from reconnecting.
- Turn off the upstream DC circuit break or cover the PV arrays with opaque materials. Rotate DC switch at the bottom of inverter to the "OFF" position.

NOTICE

Please strictly follow the sequence of the above procedures. Otherwise it will cause unrecoverable damage to the inverter.

- Wait about ten minutes until the capacitors inside the inverter are discharged.
- 4. Measure to confirm that the inverter AC output at the AC circuit breaker is voltage free.
- 5. Pull AC connector out of the inverter.
- 6. Release the locking part of the DC connectors.
 - Insert the screwdriver SZF1 or phase tester following the positions illustrated below.
 - Leave the screwdriver inserted and remove the connector from the socket.



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For further disconnection and conductor reconnection instruction, please visit the webpage of device manufacturer.

8.2 Dismantling the Inverter

Refer to Chapter 6 for the inverter disconnection of all cables in reverse steps.

CAUTION

There is a risk of burn injuries and electric shock!

Wait at least 10 minutes after disconnecting the inverter from the utility grid and the PV input before touching any inner live parts.

Open the theftproof padlock and dismantle the inverter referring to Chapter 5 in reverse steps.

If necessary, remove the backplate from the wall.

NOTICE

If the inverter will be reinstalled in the future, please refer to "4 Unpacking and Storage" for a proper conservation.

8.3 Disposing of the Inverter

Users should take the responsibility for the disposal of the inverter.

NOTICE

Some parts and devices of the inverter, such as, LCD display, batteries, capacitors, may cause environment pollution.

Disposal of the inverter must comply with the related local regulations to avoid the potential pollution.

9 Troubleshooting and Maintenance

9.1 LED Indicator Troubleshooting

See 2.2.3 LCD Display Panel for the definition of LED's status.

Type of fault	Troubleshooting
LED indicators	1. Disconnect the AC circuit breaker.
and LCD cannot	2. Rotate the optional DC switch to the "OFF" position.
be lit.	3. Check the polarity of DC input.
	1. Disconnect the AC circuit breaker.
	2. Rotate the optional DC switch to the "OFF" position.
"DUN" indicator	3. Check the correctness of the inverter electrical connection.
RUN INUICALOI	Refer to 6 Electrical Connection.
goes out.	4. Check whether the voltage of DC input exceeds the inverter
	start-up voltage.
	5. If all above conditions are OK, please contact Sungrow.
	1. A fault is not removed yet.
"Fault" indicator is	2. Perform troubleshooting according to the fault type in LCD
lit.	screen.
	3. If it cannot be solved, please contact Sungrow.

9.2 Troubleshooting of Faults in LCD Screen

Fault	Cause	Troubleshooting
Vdc1high	The DC input voltage of PV1 exceeds the allowable threshold.	 Rotate the optional DC switch to the "OFF" position immediately. Measure the open circuit voltage of PV1 string again. Decrease the number of PV modules in PV1 string if the voltage measured is not permissible. Reconnect the DC cables to the inverter and start up the inverter. If the fault still exists, contact Sungrow Service Dept

Fault	Cause	Troubleshooting
Vdc2high	The DC input voltage of PV2 exceeds the allowable threshold.	 Rotate the optional DC switch to the "OFF" position immediately. Measure the open circuit voltage of PV2 strings again. Decrease the number of PV modules in PV2 strings if the voltage measured is not permissible. Reconnect the DC cables to the inverter and start up the inverter. If the fault still exists, contact Sungrow Service Dept
ldc1high	The DC input current of PV1 exceeds the allowable threshold.	 Rotate the optional DC switch to the "OFF" position immediately. Measure the short-circuit current of PV1 string again. Decrease the number of PV1 strings in serial if the current measured is not permissible. Reconnect the DC cables to the inverter and start up the inverter. If the fault still exists, contact Sungrow Service Dept
ldc2high	The DC input current of PV2 exceeds the allowable threshold.	 Rotate the optional DC switch to the "OFF" position immediately. Measure the short-circuit current of PV2 strings again. Decrease the number of PV2 strings in serial if the current measured is not permissible. Reconnect the DC cables to the inverter and start up the inverter. If the fault still exists, contact Sungrow Service Dept
Vac-low	The grid voltage falls below the allowable minimum grid voltage threshold of the installation country.	 Check the voltage of the grid. If the grid voltage exceeds the permissible range of inverter protective parameters, ask the utility grid
Vac-high	The grid voltage exceeds the allowable maximum threshold of the installation country.	company for solution. 3. If the grid voltage is within the permissible range, contact Sungrow Service Dept
F-fault	The grid frequency exceeds the permissible range.	 Check the frequency of the grid. If the grid frequency exceeds the permissible range of inverter protective

Fault	Cause	Troubleshooting
		parameters, ask the utility grid
		company for solution.
		3. If the grid voltage is within the
		permissible range, contact Sungrow
		1 Check whether the AC circuit breaker
		is triggered
		2. Check whether all AC cables are
		firmly connected.
No arid	Crid is not procent	3. Check whether the grid is out of
No-gria	Grid is not present.	service.
		4. If all conditions are OK and this
		malfunction still occurs in the LCD
		screen, contact Sungrow Service Dept.
		for solution.
		1. The installation site may not be
		Optimal.
	The ambient temperature	2. Too much dift on the fails. 3. Check the fails for abnormal noise
Temp-flt	of the inverter is too high	Replace the broken fan if necessary.
	of the inverter is too high	4. Heat sink is covered.
		5. If the fault still exists, contact
		Sungrow Service Dept
Samp-ft	Malfunction of the sample	Contact Sungrow Service Dept. for
bamp it	circuit.	solution.
		1. Check the grounding connection of
		Check the grounding/PE connection
Earth-ft	Earth fault.	of the inverter
		3. Contact Sungrow Service Dept. for
		solution.
		1. Rotate the optional DC switch to the
		"OFF" position immediately.
		2. Measure the short-circuit current of
		PV1 string again. Decrease the number
Bus-hiah	The Bus voltage exceeds	of PV1 strings in serial if the current
5	the limit.	measured is not permissible.
		3. Reconnect the DC cables to the
		A if the fault still exists contact
		Sungrow Service Dept
	Malfunction of the inverter	Contact Sungrow Service Dept. for
Relay-ft	relay.	solution.
	Resistance between the PV	Pain or moisture may result in this fault
RISO-flt	panels and the earth is too	Wait a moment for inverter recovery
	low.	wait a moment for inverter recovery.

Fault	Cause	Troubleshooting
lac-high	The AC output current is too high.	Power grid exception may cause this fault. Wait a moment for inverter recovery. If the fault occurs repeatedly, contact Sungrow Service Dept. for solution.
Fan-flt	Fan's defect.	Contact Sungrow Service Dept. for solution.
DC inject	DC injection of inverter output current is too high	Contact Sungrow Service Dept. for solution.
HRDW Pro	Malfunction of hardware resulted from overvoltage of the bus, over-current of the output or input current.	Wait a moment for inverter recovery. If the fault continues for an hour, contact Sungrow Service Dept
Acce-flt	The PV configuration mode set is not in accordance with the configuration of the actual electrical connection.	 Disconnect the inverter. Re-select the PV configuration mode or re-connect the DC inputs.
Com-err	LCD has failed to communicate with DSP for over 20 times.	 If this malfunction happens, wait for a while and observe whether the fault can be cleared by the inverter itself. Perform the "Stop" command in the LCD display. Perform the "Start" command to restart the inverter. If the fault still exists, contact Sungrow Service Dept

Should you have any questions in operating the inverter, please contact us:

Telephone: +86 551 6532 7817.

Email: service@sungrow.cn

We need the following information to provide you the best assistance:

• Type of the inverter

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- Serial number of the inverter
- Fault name (Each fault has a corresponding fault code, for example, 01 represents sampling fault.)
- Brief description of the fault phenomenon

9.3 Maintenance

9.3.1 Routine Maintenanc	e
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Items	Methods	Period	
Save data	Save the running data, parameters and log to a disk or a file.	Once a month	
General state of system	Visual check any damage or deformation of the inverter. Check any abnormal noise during the running of the inverter. Check each parameter of inverter operation. Check if the temperature of the housing is normal. Monitor the system using the thermal imager.	Every 6 months	
System clean	Check the temperature and dust of the inverter. Clean the inverter enclosure. Check the humidity and dust of the environment. Meanwhile check whether the filter function of the air inlet is ok. Clean the air inlet and outlet, when necessary.	Six months to a year (it depends on the dust contents in air.)	
Electrical connection	Check whether cable connections are loose. Tighten the loose connections. Check whether there is injury in the cables, especially the surface in contact with metal. Check whether the wrap belt of the connection terminals is strip-off.	Six months after commissioning and then once or twice a year.	
Fans	Check whether there is crack of the fan blade Fans Check whether there is any abnormal Or noise of the fan turning. Clean or replace the fans.		
Check the LCD stop and emergency stop circuit of the system. Safety Simulate shutdown and check stop signal function communication. Check the warning labels, and replace them if necessary.		Once or twice a year	
Software	Software optimization. Check the setting of every parameter.	Once or twice a year	

9.3.2 Fan Cleaning and Replacement

\Lambda DANGER

- Disconnect the inverter from the grid first and then PV arrays before any maintenance work.
- Lethal voltage still exists in the inverter. Please wait at least ten minutes and then perform maintenance work.
- Fans' maintenance work may only be performed by qualified electricians.

Fan Cleaning

There is a fan on the rear of the inverter for ventilation. It is recommended that the fans are cleaned every six months.

Procedure:

- 1. Disconnect the output and input side.
- 2. Wait at least ten minutes.
- 3. Dismantle the inverter in the reversed direction of "Installation procedure".
- 4. Loosen the two fixed screws on the back of the inverter.
- 5. Clean the fan with soft brush or vacuum cleaner.
- 6. Reinstall the inverter.
- 7. Re-connect the inverter.
- 8. Restart the inverter.

Fan Replacement

If the fan is overheat or makes an abnormal noise, please replace the fan. This task should only be performed by qualified technician.

10 Operation of LCD Menu

10.1 Button Function

Inverter offers two buttons for user to look up the running information and configure parameters. User should know the button function and operation before any work on the inverter.

Button	Operation	Description
"ESC/▼"	Press for less than two seconds	Move the arrow upwards/downwards in the screen to increase/decrease the setting value. It is referred to as "Short press ESC/∇ " hereinafter.
	Press for more than two seconds	Return to the parent menu or cancel the command. It is referred to as "Long press ESC/▼" hereinafter.
"ENTER/▶"	Press for less than two seconds	Move the arrow left or right in the screen. It is referred to as "Short press $ENTER \ge "$ hereinafter.
	Press for more than two seconds	Enter into the sub-screen or confirm the command. It is referred to as "Long press $ENTER/P$ " hereinafter.

Tab. 10-1 Description of Button Function

• When the two buttons are pressed simultaneously for over three seconds, the inverter will stop running and enter into the "key-stop" state.

• The backlight of LCD screen will go out to save power if there is no button operation for one minute. Press any button to reactivate it.

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10.2 Overview of LCD Menu



Fig. 10-1 Menu Tree

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10.3 The Default Screen

The LCD is initialized when the inverter is energized delay 5 seconds and then enters into the default menu.



The default screen displays basic running information.

"P-ac" means the current output power of the inverter.

"E-day" means the energy output the current day.

"E-tot" means the overall accumulative energy output.

"State" shows the inverter's operation mode. Current date and time are also displayed.



lcon	Description
	Fan-flt signal

Fan-flt icon \mathbf{A} will appear on the lower left corner of the LCD display once a fan-flt signal is detected. Yet no logs will be recorded and the "fault" indicator won't be lit. The fan-flt icon \mathbf{A} will disappear after the fan-flt is eliminated.

10.4 Adjusting Contrast



10.5 Current Running Information Checking

			1. Long press "ENTER/▶" to enter into the
Proc 4.000 kW E-day 15.6 kWh E-day 4.000 kW E-day 4.000 kW			general control screen.
DC power in	nput		2. Short press "ESC/▼" to view the current
	PV1	PV2	running information. Short press "ESC/ $igvee$ " to turn
Vdc[V]	0.0	0.0	pages.
ldc[A]	0.0	0.0	DC power input: lifetime input of PVT and PV2. V-dc: DC voltage of PV arrays
Pdc[W]	0	0	I-dc: DC current of PV arrays
P-ac 0000W		000W	P-dc: DC power of the PV arrays Indep mode: Independent mode
V-grid 220.0V		8.2A	P-ac: AC Power output
F-grid 50.0Hz		0.0Hz	V-grid: Voltage of utility grid
Temp 49.5°C		9.5°C	I-grid: AC current output
Country		GB	F-grid: Frequency of utility grid
E-day 50kWh		0kWh	Country: The country where the inverter is
E-tot 4976kWh		76kWh	installed.
CO2-reduce 2976kg		976kg	E-day: The energy output today.
E-month 450kWh		0kWh	E-tot: The total energy output of the inverter.
H-tot	1	567h 16min	CO2-reduce: Amount of CO2 reduction
I-day		+omin	E-month: Accumulative power output in the
Power Curve 100 09/11/18 00 0 0 8 14 20 t		rve ₀t	current month T-tot: Accumulative running time T-day: Running time today
	P-ac Vdc[V] Idc[A] P-ac V-grid I-grid F-grid F-grid Temp Country E-day E-tot CO2-reduce E-month H-tot T-day P(%) Pc	P(%) P(%) P(%) P-ac 0 P-ac 0 P-ac 0 P-ac 0 P-ar 0 F-grid 5 E-day 5 E-tot 49 CO2-reduce 24 P-ac 0 V-grid 5 E-day 5 E-tot 49 CO2-reduce 24 P(%) Power Cu 09/11/18 09/11/18 80 40 20 8 14	$\begin{array}{c c c c c } & & & & & & & & & & & & & & & & & & &$
10.6 Historical Information Checking

10.6.1 Running Record Checking

Inverter archives the running information every fifteen minutes during inverter operation. User can view the historical running records by the following procedures.



```
1. Long press "ENTER/►" to enter into the general control screen.
```

8 14 2	20	009/11/18 18:35		
► His	-inform		2. Short press "ESC/ $\mathbf{\nabla}$ " to navigate the arrow-pointer to "His-inform".	
Sta	art/Stop		3. Long press "ENTER/▶" to enter into its	
	•		sub-screen.	
36	t-param			
			4. Short press "ESC/▼" to navigate the	
► Ri	un-record	d	arrow-pointer to "Run-record".	
Fa	ult-reco	rd	5. Long press "ENTER/▶" to enter into its	
			sub-screen.	
P1/2 R	in-record	4 Ш21	6. Short press "ESC/ $\mathbf{\nabla}$ " to navigate the	
1 1/2 100		4 '[<u>~</u>]	arrow-pointer to the historical time you want to	
▶ 200	9/11/17(50)	check.	
200	9/11/16(32)	7. Long press "ENTER/▶" to enter into its	
			sub-screen.	
P24/50 2	09/11/17	18:35	8. Short press "ESC/▼" to move to the next screen	
	PV1	PV2	of the same page. Short press "ENTER/▶" to turn	
Vdc[V]	0.0	0.0	pages.	
ldq[A]	0.0	0.0	"P24/50": There are totally 50 running records and	
Pdq[W]	0	0	here is the 24th record.	
P24/50 2	009/11/17	18:35		
P-ac	000	W00		
V-grid	220	0.0V		
E-grid 50.0Hz		2A 0H7		
Country	G	B		
P24/50 2009/11/17 18:35		18:35		
E-day	15.6	Wh		
E-tot	49760	0kWh		
Temp	49.	5°C		
State	Ru	in		
1				

10.6.2 Fault Record Checking

Inverter archives the types of malfunctions and the duration of malfunctions during inverter operation. User can view the historical fault records by the following procedures.

P(%) Pac 4.000 kW Edy 15.6 kWh Etd 4976 kWh Etd 4976 kWh State Run 2009/11/18 18:35	 Long press "ENTER/►" to enter into the general control screen.
► His-inform Start/Stop	 Short press "ESC/▼" to navigate the arrow-pointer to "His-inform". Long press "ENTER/▶" to enter into its sub-screen.
Set-param	
Run-record ► Fault-record	 Short press "ESC/♥" to navigate the arrow-pointer to "Fault-record". Long press "ENTER/▶" to enter into its sub-screen.
P1/1 Fault-rec T[2] 1> 2009/11/05 09:15:59 Samp-fit 0001 2> 2009/11/05 09:15:59 Vac-high 261.0V	 6. Short press "ESC/▼" to move to the next fault record in the same page. Short press "ENTER/▶" to turn pages. "P1/1": There are fault records of one page in total and here is the first page. "T[2]": The total number of fault records is two.

The inverter can only archive at most 20 latest fault records.

Refer to 9 Troubleshooting for fault explanation and troubleshooting.

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10.7 Language Setting

Input the correct password of 1111 to set the inverters' parameters.

There are system parameters, running parameters, protective parameters and communication parameters to be set.

Inverter supports four different languages: English, German, French and Italian. Language can be configured as follows.

P(%)	 Long press "ENTER/▶" to enter into the general control screen.
▶ His-inform Start/Stop Set-param	 Short press "ESC/▼" to navigate the arrow-pointer to "Set-param". Long press "ENTER/►" to enter into its sub-screen.
Set-param Password: 1111	 4. Short press "ENTER/▶" to move right and short press "ESC/▼" to set the correct password 1111. 5. Long press "ENTER/▶" to confirm the command.
► Sys-param Run-param Pro-param Com-param PV config mode	 6. Short press "ESC/▼" to navigate the arrow-pointer to "Sys-param". 7. Long press "ENTER/▶" to enter into its sub-screen.
 Language Time Energy-adj Load default Firmware Version 	 Short press "ESC/▼" to navigate the arrow-pointer to "Language". Long press "ENTER/▶" to enter into its sub-screen.
Language [1] English [1] Deutsch [2] Française[3] Italia	 10. Short press "ESC/▼" to navigate the cursor to select the number that represents language. 11. Long press "ENTER/►" to confirm the selection.

10.8 Time Setting

Deviation from the local time will directly affect the data logging. Perform the "set time" operation if necessary.

P(%) (Compared by the second	 Long press "ENTER/►" to enter into the general control screen.
His-inform Start/Stop ▶ Set-param	 Short press "ESC/▼" to navigate the arrow-pointer to "Set-param". Long press "ENTER/▶" to enter into its sub-screen.
Set-param Password: 1111	 4. Short press "ENTER/▶" to move right and short press "ESC/♥" to set the correct password 1111. 5. Long press "ENTER/▶" to confirm the command.
► Sys-param Run-param Pro-param Com-param PV config mode	 6. Short press "ESC/♥" to navigate the arrow-pointer to "Sys-param". 7. Long press "ENTER/▶" to enter into its sub-screen.
Language ▶ Time Energy-adj Load default Firmware Version	 8. Short press "ESC/▼" to navigate the arrow-pointer to "Time". 9. Long press "ENTER/▶" to enter into its sub-screen.
Time Date: 09/11/18 Time: 18:35:55	 10. Short press "ENTER/▶" to move right and short press "ESC/▼" to set the time. 11. Long press "ENTER/▶" to confirm the setting.

10.9 Energy Deviation Adjustment

NOTICE

The energy yields displayed by the LCD panel are indicative only. For the actual yields, please refer to the electric energy meter.

15.6 kWh 15.6 k	 Long press "ENTER/►" to enter into the general control screen.
His-inform	 Short press "ESC/▼" to navigate the arrow-pointer to "Set-param".
Start/Stop	3. Long press "ENTER/▶" to enter into its
► Set-param	sub-screen.
Set-param Password: 1111	 4. Short press "ENTER/▶" to move right and short press "ESC/▼" to set the correct password 1111. 5. Long press "ENTER/▶" to confirm the command.
► Sys-param	6. Short press "ESC/▼" to navigate the arrow-pointer to "Svs-param"
Pro-param Com-param PV config mode	7. Long press "ENTER/▶" to enter into its sub-screen.
Language	 Short press "ESC/▼" to navigate the arrow-pointer to "Energy-adi"
 Energy-adj 	9. Long press "ENTER/►" to enter into its
Load default	sub-screen.
Firmware Version	
Energy-adj	 10. Short press "ENTER/►" to move right and short press "ESC/▼" to set the deviation value. 11. Long press "ENTER/►" to confirm the setting.
+0000kWh	(Energy-adj value)= (Real measured value)-(E-tot reading value)



The positive symbol "+" can also be changed into the negative symbol "-". The adjustable range is from -9999 to +9999 kWh

10.10 Load Default

NOTICE

If you perform the "Load default" operation, all running information and historical information will be unrecoverable cleared.

P(%) (6.000 kW) (6.07) (7.56 kWh) (6.07) (7.56 kWh) (7.66 kW	 Long press "ENTER/►" to enter into the general control screen.
His-inform Start/Stop ▶ Set-param	 2. Short press "ESC/▼" to navigate the arrow-pointer to "Set-param". 3. Long press "ENTER/▶" to enter into its sub-screen.
Set-param Password: 1111	 4. Short press "ENTER/▶" to move right and short press "ESC/♥" to set the correct password 1111. 5. Long press "ENTER/▶" to confirm the command.
► Sys-param Run-param Pro-param Com-param PV config mode	 6. Short press "ESC/▼" to navigate the arrow-pointer to "Sys-param". 7. Long press "ENTER/▶" to enter into its sub-screen.
Language Time Energy-adj ► Load default Firmware Version	 8. Short press "ESC/▼" to navigate the arrow-pointer to "Load default". 9. Long press "ENTER/▶" to enter into its sub-screen.
Load default Password:1111	 10. Short press "ENTER/►" to move right and short press "ESC/▼" to input the password 1111. 11. Long press "ENTER/►" to confirm the setting.

10.11 Firmware Version Checking

User can only view the firmware version.

His-inform Start/Stop	 Long press "ENTER/►" to enter into the general control screen. Short press "ESC/▼" to navigate the arrow-pointer to "Set-param". Long press "ENTER/►" to enter into its sub-screen.
Set-param	 4. Short press "ENTER/▶" to move right and short press "ESC/▼" to set the correct password 1111. 5. Long press "ENTER/▶" to confirm the command.
Password: 1111	6 Short proce "ECC/▼" to pavigate the
 Sys-param Run-param Pro-param Com-param PV config mode 	 6. Short press "ESC/♥" to navigate the arrow-pointer to "Sys-param". 7. Long press "ENTER/▶" to enter into its sub-screen.
Language Time Energy-adj Load default ► Firmware Version	 8. Short press "ESC/▼" to navigate the arrow-pointer to "Firmware Version". 9. Long press "ENTER/►" to enter into its sub-screen.
Firmware Version LCD: LCD-SG5KTL-M-V1-A-M DSP: DSP-SG5KTL-M-V1-A	10. Long press "ENTER/▶" to view the firmware version.

* Image shown here is for reference only. Actual product you receive may differ.

10.12 Running Parameters Setting

P(%)	 Long press "ENTER/▶" to enter into the general control screen.
His-inform Start/Stop ▶ Set-param	 Short press "ESC/▼" to navigate the arrow-pointer to "Set-param". Long press "ENTER/▶" to enter into its sub-screen.
Set-param Password: 1111	 4. Short press "ENTER/▶" to move right and short press "ESC/▼" to set the correct password 1111. 5. Long press "ENTER/▶" to confirm the command.
Sys-param ▶ Run-param Pro-param Com-param PV config mode	 6. Short press "ESC/▼" to navigate the arrow-pointer to "Run-param". 7. Long press "ENTER/▶" to enter into its sub-screen.
Standby time010sRecover time030sPower limit100%Power factor+1.000	 8. Short press "ENTER/▶" to move right and short press "ESC/▼" to configure the running parameters. 9. Long press "ENTER/▶" to confirm the setting.

"Standby time" is the time from inverter initializes to feeds power to grid. This parameter ranges from 10s to 255s. The default value is 10s.

"Recover time" is the time from the fault is cleared to inverter recovers to feed power to grid. It ranges from 30s to 300s. The default value is 30s.

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10.13 Protective Parameters Setting

These protective parameters are designed as the limit value that can trigger the protective functions of the inverter.

The protective parameters have been configured before delivery and the users do not need to set these parameters. The password, therefore, is only available to the installer through Sungrow to configure parameters.

P(%)	1. Long press "ENTER/▶" to enter into the general control screen.
His-inform Start/Stop ▶ Set-param	 Short press "ESC/▼" to navigate the arrow-pointer to "Set-param". Long press "ENTER/►" to enter into its sub-screen.
Set-param Password: 1111	 4. Short press "ENTER/▶" to move right and short press "ESC/▼" to set the correct password 1111. 5. Long press "ENTER/▶" to confirm the command.
Sys-param Run-param ▶ Pro-param Com-param ₽V config mode	 6. Short press "ESC/▼" to navigate the arrow-pointer to "Pro-param". 7. Long press "ENTER/►" to enter into its sub-screen.
Pro-param Password: 000000	8. Enquire Sungrow or the dealer about the password.
Country Setting [0]GB [1]DE [2]FR [3]IT [4]ES [5]AT [6]AU [7]CZ [8]BE [9]Other	9. Each abbreviation represents a protective parameter.

Vgrid-max	260V
Vgrid-min	195V
Fgrid-max	50.2Hz
Fgrid-min	49.7Hz

10. If you selected "Other", Long press "ENTER/ To enter into its sub-screen to set the protective parameter.

Tab. 10-2 Description of the Protective Parameters

Code	Full Name	Code	Full Name
GB	Great Britain	AT	Austria
DE	Germany	AU	Australia
FR	France	CZ	Czech
IT	Italia	BE	Belgium
ES	Spain	Other	-

10.14 Communication Parameters Setting

The inverter can be remotely monitored and controlled. The communication parameters of the inverter should be configured before connecting to upper computer as follows:

10.14.1 Address Setting

Pics 4.000 kW 1 5.6 kWh 2 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	1. Long Press "ENTER/▶" to enter into the general control screen.
His-inform Start/Stop ► Set-param	 Short press "ESC/▼" to navigate the arrow-pointer to "Set-param". Long press "ENTER/▶" to enter into its sub-screen.
Set-param Password: 1111	 4. Short press "ENTER/▶" to move right and short press "ESC/♥" to set the correct password 1111 5. Long press "ENTER/▶" to confirm the command.
Sys-param Run-param Pro-param ▶ Com-param PV config mode	 6. Short press "ESC/▼" to navigate the arrow-pointer to "Com-param". 7. Long press "ENTER/▶" to enter into its sub-screen.
Com-param ► Address RF address	 8. Short press "ESC/▼" to navigate the arrow-pointer to "Address". 9. Long press "ENTER/▶" to confirm the setting.
Com-param Address: 001	 10. Short press "ENTER/▶" to move right and short press "ESC/▼" to set the address. 11. Long press "ENTER/▶" to confirm the setting.



The range of communication address is from 1 to 247.

The Baud rate of serial communication is 9600.

10.14.2 Wireless Address Setting

15.6 kWh 0 0 0 0 0 0 0 0 0 0 0 0 0	 WiFi configuration icon www.ill appear on the LCD screen automatically 30s after the LCD is energized. If you succeed in configuring WiFi within 15 minutes, WiFi will automatically connect to the Router selected while the configuration icon www.ill disappear.
Pro 4.000 kW 0 0 0 0 0 0 0 0 0 0 0 0 0	3. The connection is in process if (Ii
Prof. Pr	4. If WiFi has connected to the router, it will send data to the SolarInfo Bank server after 5minutes. The Bank icon will display on the LCD indicating that WiFi has connected to the Bank.
Prive Pr	5. If WiFi is disconnected from the Router or Bank, WiFi connection fail icon WiFi or Bank connection fail icon 🗭 will appear.
Pro- 4000 kW E-607 55.6 kWh 200 200 200 100 kW E-607 5 kWh E-807 6 kWh E-80	If the information of the configured router is incorrect, please disconnect and re-connect DC input to reconfigure parameters.
His-inform Start/Stop ▶ Set-param	 6. Short press "ESC/▼" to navigate the arrow-pointer to "Set-param". 7. Long press "ENTER/▶" to enter into its sub-screen.
Set-param Password: 1111	 8. Short press "ENTER/▶" to move right and short press "ESC/▼" to set the correct password 1111 9. Long press "ENTER/▶" to confirm the command.

Sys-param Run-param Pro-param ▶ Com-param PV config mode	 10. Short press "ESC/▼" to navigate the arrow-pointer to "Com-param". 11. Long press "ENTER/►" to enter into its sub-screen.
Com-param Address ▶ RF address	 12. Short press "ESC/▼" to navigate the arrow-pointer to "RF Address". 13. Long press "ENTER/►" to confirm the setting.
RF address	 14. Short press "ENTER/▶" to move right and short press "ESC/▼" to set the address. 15. Long press "ENTER/▶" to confirm the setting.

To ensure normal use of the device, before using the device, be sure that:

- The selected Wireless Router can access to Internet normally and it is contained in the SolarInfo WiFi-Compatible Routers List, available at www.sungrowpower.com
- The communication address of the inverter is between 1 and 15. The communication addresses of inverters can be set on the LCD of inverters.
- A WiFi-enabled mobile phone or a laptop computer are connected to this device for parameter setting.

NOTICE

Please cut off the power supply of the inverter before plugging WiFi.

10.14.3 PV Configuration Mode Setting

P(5) P(5) (Edy) (Edy) (Size (200) (Size (200)) (Size	1. Long Press "ENTER/►" to enter into the general control screen.
His-inform Start/Stop ▶ Set-param	 Short press "ESC/▼" to navigate the arrow-pointer to "Set-param". Long press "ENTER/▶" to enter into its sub-screen.
Set-param Password: 1111	 4. Short press "ENTER/▶" to move right and short press "ESC/▼" to set the correct password 1111 5. Long press "ENTER/▶" to confirm the command.
Sys-param Run-param Pro-param Com-param ▶ PV config mode	 6. Short press "ESC/▼" to navigate the arrow-pointer to "PV config mode". 7. Long press "ENTER/►" to enter into its sub-screen.
PV config mode Password: 111111	 8. Short press "ESC/▼" to set the correct password 111111. 9. Long press "ENTER/▶" to confirm the command.
PV config mode I Independent mode I Parallel mode	 10. Short press "ESC/▼" to choose PV configuration mode, long press "ENTER/▶" to confirm the settings. 11. The default configuration mode is independent mode.
Are you sure to set it ?	 12. After you choose PV configuration mode, it will display "Are you sure to set it?" 13. Long press "ENTER/▶" to complete the PV mode configure.

10.15 Inverter Start/Stop

Starting the Inverter

P(%)	1. Long press "ENTER/▶" to enter into the general control screen.
His-inform	2. Short press "ESC/ $\mathbf{\nabla}$ " to navigate the arrow-pointer to "Start/Stop".
 Start/Stop 	3. Long press "ENTER/►" to enter into its
Set-param	sub-screen.
► Start	 Short press "ESC/▼" to navigate the arrow-pointer to "Start"
	5. Long press "ENTER/ \blacktriangleright " to confirm the command.
Stop	

Stopping the Inverter

P(%) 10 10 10 10 10 10 10 10 10 10	1. Long press "ENTER/▶" to enter into the general control screen.
His-inform ► Start/Stop Set-param	 Short press "ESC/▼" to navigate the arrow-pointer to "Start/Stop". Long press "ENTER/▶" to enter into its sub-screen.
Start Stop	 4. Short press "ESC/♥" to navigate the arrow-pointer to "Stop". 5. Long press "ENTER/▶" to confirm the command.

11 Appendix

11.1 Technical Data

11.1.1 Electrical Specifications

Technical Specifications	SG3KTL-M	SG4KTL-M	SG5KTL-M		
Input Side Data	Input Side Data				
Max. PV input voltage	550V				
Startup voltage	150V				
Nominal input voltage	370V				
MPP voltage range	125500V				
MPP voltage range for nominal power	160500V	170500V	200500V		
Max. PV input power(DC1/DC2)	3200W(1650W /1650W)	4300W(2200W /2800W)	5400W(2750W /3500W)		
Max. PV input current (DC1/DC2)	20A(10A/10A)	26A(10A/16A)	26A(10A/16A)		
Max. current for input connector	10A	10A			
Short-circuit current of PV input (DC1/DC2)	24A(12A/12A)	32A(12A/20A)	32A(12A/20A)		
No. of MPPTs	2				
Max. number of PV strings per		1/2	1/2		
MPPT (DC1/DC2)	1/1	1/2			
Output Side Data					
Nominal AC output power	3000W	4000W	5000W		
Max AC output apparent power	3150VA	4200VA	5100VA		
Max. AC output current	15A	20A	22A		
Nominal AC voltage	230Vac(Single phase)				
AC voltage range	180276Vac (May vary as per corresponding country's grid standard)				
Nominal grid frequency	50Hz/60Hz				
Grid frequency range	45Hz55Hz/55Hz65Hz (May vary as per corresponding country's grid standard)				
THD	<3% (Nominal power)				
DC current injection	<0.5%				
Power Factor	>0.99@default value at nominal power * (adj. 0.8 over-excited~0.8 under-excited)				

Technical Specifications	SG3KTL-M	SG4KTL-M	SG5KTL-M		
	*Valid only when the Pro-param on the LCD display is set as DE				
Protection					
Anti-islanding protection	Yes				
DC reverse connection protection	Yes				
AC short circuit protection	Yes	Yes			
Leakage current protection	Yes				
DC switch	Optional				
DC fuse	No				
Overvoltage protection	Varistors				
System Data					
Max. Efficiency	97.4%	97.6%	97.6%		
Max. European efficiency	96.5%	97.0%	97.0%		
Isolation method	Transformerless				
Ingress protection rating	IP65	IP65(Fan IP55)	IP65(Fan IP55)		
Night power consumption	<1 W				
Operating ambient temperature range	-25°C+60°C(up 45°C derating)				
Allowable relative humidity range	095% (No condensing)				
Cooling Method	Natural cooling	Forced air cooling			
Max. Working Altitude	4000m(operation with derating above 2000m)				
Display	Graphic LCD				
Communication	RS485(RJ45 connector), WiFi(Optional)				
DC Terminals	SUNCLIX				
AC Terminals	Plug and play connector (Wieland RST25I3S)				
	IEC61000-6-2, IEC61000-6-3,				
Certification	AS/NZS3100, AS4777.2, AS4777.3,				
	VDE-AR-N-4105				
Mechanical Data	r				
Dimensions(W×H×D)	420×555×179mm				
Mounting method	Wall bracket				
Weight	24kg				

Туре	Area	DC Power Limit for Each Input	Total DC Input Power Limit	Open-circuit Voltage Limit for Each Input	Short-circuit Current Limit
	DC1	1650W	3200W	550V	12A 24A
303KTL-M	DC2	1650W			12A 24A
SCAKTI M	DC1	2200W	4300W	550V	12A 22A
304KTL-M	DC2	2800W			20A 52A
	DC1	2750W	5400W	550V	12A 22A
3G3KTL-IM	DC2	3500W			20A 32A

11.1.2 PV Input Specification

11.1.3 Temperature Derating Curve



11.2 Exclusion of Liability

The content of these documents is periodically checked and revised where necessary. Discrepancies therefore may exist. Readers are cautioned that Sungrow reserves the right to make changes without notice. Please call us or visit our website at www.sungrowpower.com for the latest information. No guarantee is made for the completeness of these documents. Please contact our company or distributors to get the latest version.

Guarantee or liability claims for damages of any kind are excluded if they are caused by one or more of the following:

- Improper or inappropriate use or install of the product
- Install or operate the product in unintended environment
- Install or operate the product without observing relevant safety regulations in the deployment location
- Ignore the safety warnings or instructions contained in all documents relevant to the product
- Install or operate the product under incorrect safety or protection conditions
- Alter the product or supplied software without authority
- Product malfunctions due to operation attached or neighboring devices running out of the allowed limit values
- Unforeseen calamity or force majeure

The use of supplied software produced by Sungrow Power Supply Co., Ltd. is subject to the following conditions:

- Sungrow Power Supply Co., Ltd. assumes no liability for direct or indirect damages arising from the use of SolarInfo software. This also applies to the provision or non-provision of support activities.
- SolarInfo software used for commercial purposes is prohibited.
- Decompiling, decoding or destroying the original program, including SolarInfo software and the embedded software, is prohibited.

11.3 About Us

Sungrow power supply is a China-leading manufacturer of various power electronics products for renewable energy generation systems. Our products include converters, inverters, battery chargers and other power supplies for distributable generation system in both grid-connected and stand-alone applications. The power rating of Sungrow products covers from several hundred watt to large mega-watt systems.

The pursuit of Sungrow is to help our customers acquire stable and clean power with minimum cost, maximum reliability and enhanced safety.

Contact Information

Should you have any questions or queries about this product, please contact us through the following information. We will be more than happy to assist you!

Company:	Sungrow Power Supply Co., Ltd.	
Website:	www.sungrowpower.com	
Email: infor@sungrow.cn; service@sungrow.cn		
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	Zone, Hefei, P. R. China	
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