



28 August 2009

ATTACHMENT

Solar Hot Water Rebate Program – Changes effective 4 September 2009

Important Notice to all solar hot water retailers, suppliers and manufacturers participating in the Victorian Solar Hot Water Rebate Programs

This document contains important information about **changes to rebates** under Sustainability Victoria's Regional Solar Hot Water Rebate program.

REGIONAL REBATES

As notified on 28 August 2009, rebate values for the regional program are changing effective 4 September 2009. The table below shows the new rebate values. These rebates will apply to all new pre-approvals entered into the online rebates database from 4 September 2009.

Pre-approvals entered before that date will still have the old rebate levels allocated, and suppliers will have 30 days to install the system (until 3 October 2009) and enter the detail in the online database in order to qualify for the old rebates.

METROPOLITAN REBATES

Metropolitan rebate values remain unchanged at between \$300 and \$1500.

REGIONAL SOLAR HOT WATER REBATE VALUES

System type	Old Regional Rebates \$	New Regional Rebates Effective 4 September 2009 \$
Gas Solar (replacing gas) for 1 to 3 people	1800 / 1900 / 2000	1300 / 1400 / 1500
Gas Solar (replacing gas) for 3+ people	1950 / 2150 / 2350	1400 / 1500 / 1600
Preheaters (for Gas systems), for 1 to 3 people	1800 / 1900 / 2000	1300 / 1400 / 1500
Preheaters (for Gas systems), for 3+ people	1950 / 2150 / 2350	1400 / 1500 / 1600
Retrofit Kits (for Elec systems), for 1 to 3 people	900 / 1000 / 1100	900 / 1000 / 1100
Retrofit Kits (for Elec systems), for 3+ people	1100 / 1300 / 1500	1100 / 1300 / 1500

System type	Old Regional Rebates \$	New Regional Rebates Effective 4 September 2009 \$
<i>Note: The following rebate amounts only apply where the householder has already received the Commonwealth's Home Insulation offer (and are therefore unable to access the Commonwealth \$1600 solar hot water rebate) or they are replacing an existing solar or a solid fuel system</i>		
Gas Solar (replacing electric), for 1 to 3 people	1400 / 1600 / 1800	1300 / 1400 / 1500
Gas Solar (replacing electric), for 3+ people	1400 / 1600 / 1800	1300 / 1400 / 1500
Electric Solar (off peak & continuous excluding heat pumps), for 1 to 3 people	1500 / 1600 / 1700	1000 / 1100 / 1200
Electric Solar (off peak & continuous excluding heat pumps), for 3+ people	1500 / 1700 / 1900	1200 / 1300 / 1400
Electric Solar (heat pumps), for 1 to 3 people	800 / 1000 / 1200	400 / 600 / 800
Electric Solar (heat pumps), for 3+ people	800 / 1000 / 1200	400 / 600 / 800

TRANSITION ARRANGEMENTS TO THE NEW REBATES

- The rebates database will close to applications with the old rebate amounts at **6pm on Thursday 3 September 2009**.
- You must enter applications for pre-approval by **6pm on 3 September** to access existing rebate values
- From 6pm the database will be closed to new applications for rebuilding
- The database with new rebate tables and values is expected to come online within 24 hours; i.e. by the evening of the 4 September 2009.

Retailers and installers are reminded that Sustainability Victoria rebate pre-approval levels (funds) are guaranteed by the Agreement for 30 days from the pre-approval date. Therefore for systems where pre-approval has been obtained for the higher rebate levels, **installation must take place on or before 3 October 2009** (which is 30 days after the change in rebate level comes into effect) in order to qualify for the older rebates. The installation details must also have been entered in the database and the status of the applicant changed to 'completed' by 3 October 2009.

It is the responsibility of the retailer/installer to manage installation schedules to fit within the 30 day pre-approval expiry. For pre-approvals with the higher rebate levels, where the installation is delayed and will occur after 3 October 2009, the existing pre-approval will expire and a new pre-approval will be required prior to any installation.

All pre-approvals in the database that were entered prior to this change in rebate values will be expired on 3 October 2009.

Please call the Rebates Hotline on 1300 366 195 for further information.