

CREDIT GUIDE

1. Our Details

SE Solar 2 Pty Ltd (ABN 71 166 080 486)

Australian Credit Licence Number: 468155

Call us on: 133 786

Write to us at:

SunEdison - Compliance Department

PO Box 5265, South Melbourne VIC 3205

2. About this Credit Guide

This Credit Guide contains information about us and how you can contact us, how we assess the suitability of the consumer lease and our dispute resolution process.

3. Assessing Suitability of Consumer Leases

The National Consumer Credit Protection Act (**NCCP**) requires that we must not enter into a consumer lease with you if the consumer lease is unsuitable for you. To undertake this assessment we ask you for certain information to consider and verify.

Prior to providing you any consumer lease we will:

- make inquiries about your requirements and objectives;
- take steps to verify the information you provide regarding your financial situation; and
- make an assessment on whether the consumer lease is unsuitable for you.

The consumer lease is unsuitable for you if, at the time the consumer lease is entered into:

- it is likely that you will be unable to comply with your financial obligations under the consumer lease, or could only comply with substantial hardship; or
- the consumer lease does not meet your requirements or objectives.

You can request a copy of our assessment. We must give you a written copy of the assessment without charge:

- before entering the consumer lease, if you request it then; or
- within 7 business days if your request is made within 2 years of entering into the consumer lease; or
- otherwise, within 21 business days.

We do not need to give a copy of the assessment if:

- your request is more than 7 years after entering into the consumer lease; or
- the consumer lease is not entered into.



4. Our Internal Dispute Resolution Process (IDR)

If you wish to dispute any matter or make a complaint against us, please contact us.

You should gather all relevant supporting documents about the dispute or complaint.

You should let us know your dispute or complaint by contacting us:

Call us on: 133 786

Write to us at:

SunEdison - Compliance Department

PO Box 5265, South Melbourne VIC 3205

You should explain the details of your complaint as clearly as you can, along with any supporting documentation.

5. Our External Dispute Resolution Scheme

If for some reason the concern or complaint is not resolved to your satisfaction, you may want to refer the matter to:

Credit & Investments Ombudsman (CIO)

Phone: 1800 138 422 or (02) 9273 8400

Internet: www.cio.org.au

Mail: PO Box A252, South Sydney NSW 1235

CIO is an independent external dispute resolution service of which we are a member.

Our membership number is M0026414.