

## STANDARD WARRANTY CERTIFICATE

### INGECON SUN STANDARD INVERTERS

Ingeteam Power Technology S.A. (Hereinafter INGETEAM, a company that manufactures power & control electronics for renewable energy generation systems, with registered office for this purpose at Avenida Ciudad de la Innovación, 13, 31621 Sarriguren, Navarra (Spain), warrants that the Ingecon® Sun standard inverters do comply with the applicable technical requirements and quality standards and that those products are new. INGETEAM warrants the quality and performance of its Ingecon® Sun standard inverters under the following terms and conditions:



**Ingeteam Power Technology, S.A.**

#### Energy

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## PRODUCT WARRANTY INGECON SUN PHOTOVOLTAIC INVERTERS WARRANTY TERMS AND CONDITIONS

### 1) 5 year Warranty against workmanship or materials

INGETEAM warranties, for a period of 5 years since the inverter is delivered from factory (Ex-Works Ingeteam), that the Ingecon® Sun standard inverters are free of any defects in workmanship or materials that might cause inadequate performance of the inverter in proper conditions of use, installation and maintenance.

Should the purchased Photovoltaic Inverter fails to operate properly by the time the present Warranty is in force, due to the arising of defects on its workmanship or materials, INGETEAM will be obliged, depending on the arisen defect, to repair or to replace the defective Inverter. The decision whether to repair or to replace the defective equipment will be held in every case only by INGETEAM

The above mentioned warranty is offered by INGETEAM as standard Warranty for all its standard range of Ingecon® Sun standard inverters. INGETEAM reserves the right to offer extended special Warranty conditions in different countries, according to their different technical and commercial conditions. In that case, these special conditions will be stated in a separate document.

The Warranty terms of this document are given by INGETEAM according to the following terms and conditions:

### 2) Warranty Exclusions

a) Out of the scope of the present Warranty will be any damages and malfunctions of the Inverters which have their origin in:

- 1) Accidents.
- 2) Negligent, improper or inadequate use.
- 3) Not following the use, installation and maintenance instructions given in the current End User Manual and in the Installation Manual of the respective model of inverter when they were purchased.
- 4) Modifications or repairing attempts that were not been held by authorised personnel by the After Sales Service of INGETEAM
- 5) Damages due to surge, floods, plagues, earthquakes, third parties actions, or any other reasons different to the standard use conditions of the inverters and that are out of the control of INGETEAM.
- 6) Damages due to over voltages coming from the CC side of the solar modules whether from the AC side of the public utility grid.
- 7) Insufficient ventilation of the equipment.
- 8) Inadequate transport conditions.
- 9) Not compliance of the current mandatory installation standards.

b) It will be also out of the scope of this Warranty any inverter with a serial number that has been manipulated or it is unreadable.

c) All complaints concerning aesthetics will not be considered unless they mean a malfunction or a difference in performance compared to the one announced on the technical and commercial brochures of INGETEAM.

d) The Warranty rights established on this document do not cover the shipping costs of the damaged inverters or parts when sending them to the factory to be repaired, neither when receiving them back. Neither more, labour costs due to dismantling of the damaged inverters and reinstallation of the repaired ones are not covered by INGETEAM.

In the event of inverters purchased to be installed within the European Union territory, Spanish Law 23/2003, of the 10th of July, will be applicable in accordance with the European Community Directive 1999/44/CE.

e) Any other Warranty right not mentioned specifically on this document is out of the scope of this Warranty.

### 3) Claiming of the Warranty Rights

Warranty rights can be claimed during the 5 years the present Warranty is in force and immediately after the failure detection, except for visible defects, in which case the claim shall be lodged within no more than two months after the ExWorks delivery date and always prior to its installation.

Any customer or end user of the Ingecon® Sun standard inverters, that considers himself with enough good reasons to claim for the Warranty rights declared in this document, must proceed as follows:

a) Inform immediately by written document to the supplier of the inverters, or to the authorized dealer, or to the after-sales photovoltaic department of INGETEAM

For that purpose, INGETEAM «Complaint Form» must be fulfilled and attached with a copy of the purchase invoice and the delivery note of the inverter, showing the date of acquisition and the serial number of the inverter.

b) Once the compliant form is received by INGETEAM, the Sales Department will analyse it in accordance with the Warranty scope, and will inform the customer about the steps to be followed.

c) Prior written authorisation from the Sales Department of INGETEAM will be necessary in case the inverters should be sent back to the factory.

Returning of the inverter must be made using the original package. Should this be not possible, INGETEAM might send a new one and charge it to the customer. Damages due to bad transport conditions will not be covered by this Warranty.

d) INGETEAM will try to repair its products within two weeks. Should this be not possible, INGETEAM will contact the customer in order to explain the reason of the delay and to communicate the estimated time to fix the inverter.

e) INGETEAM reserves the right to supply a different model of inverter to cover the Warranty rights, or for any substitution or ampliation, in case that the original model of inverter is not manufactured anymore. All the inverters replaced in case of substitution will be property of INGETEAM.

### 4) Manufacturer responsibility limitations

a) INGETEAM will not be responsible to the customer, neither directly nor indirectly, by the non-observance or delay in it's Warranty commitments, due to any unforeseeable event such as cases of Force Majeure.

b) The responsibility of INGETEAM derived from the present Warranty will be limited to the commitments detailed here above and to the amount paid in the purchase order by the customer. There exists no liability of any kind of INGETEAM for indirect, special or consequential damage or loss, including but not limited to loss of profits or revenues (lucrum cessans), loss of use of the Equipment, loss of production, cost of substitute equipment, facilities or services, downtime costs, third parties claims, cost of capital, or any other kind of financial loss.

c) The Warranty limitations mentioned here above will be applicable unless they are against legal prescriptions currently running on each country in reference with product responsibility. In the event of conflict with any of those prescriptions, the nullity will affect only to that clause in particular, remaining valid the rest.

In particular, Spanish Law 23/2003, of the 10th of July will be applicable in accordance with the European Community Directive 1999/44/CE , that applies to all inverters purchased to be installed within the European Union territory.

### 5) Date of validity of this document

This Warranty document is valid from the date of its edition (August 2012) and will be applicable to all the Ingecon® Sun standard Inverters, manufactured from that date and until the date of a new edition, which will be published opportunely on Ingeteam's web page ([www.ingeteam.com](http://www.ingeteam.com)).