

sonnenFlat Pricing

sonnen eServices – Queensland residential electricity market offer

Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Energex	Single Rate	Market	01-September-2022

**Electricity Offer**

Contract Term	No contract term
Exit Fees	No lock-in contracts or exit fees
Bill Frequency	Monthly based on available data

**Electricity Pricing Information**

sonnenFlat plan	City	Economy	Family	Autonomy
BPID	SON474208MRE5	SON474209MRE5	SON474210MRE5	SON474207MRE5
Plan ID	LCL49914MRE1	LCL49905MRE1	LCL49907MRE1	LCL49896MRE1
Minimum solar PV capacity	3 kWp	5 kWp	7.5 kWp	10 kWp
Minimum sonnenBatterie useable capacity	4 kWh	8 kWh	10 kWh	12 kWh
Monthly fee (including GST)	\$59	\$59	\$69	\$79
Annual Usage Allowance	3,000 kWh	6,500 kWh	9,000 kWh	11,500 kWh
Minimum Annual Generation	3,909 kWh	6,515 kWh	9,198 kWh	12,264 kWh
Annual Export Threshold	1,400 kWh	1,305 kWh	1,840 kWh	2,453 kWh
Excess Usage Rate	33.70 cents per kWh (incl GST)			
Solar Feed-in Rate	4.60 cents per kWh			

The **Annual Usage Allowance** is the total household usage of energy from installed solar PV, sonnenBatterie, and the grid.

The **Minimum Annual Generation** is the total energy produced by the installed solar PV.

The **Annual Export Threshold** is the total energy exported to the grid.

**Price Changes**

Are these prices fixed?	Fixed for 12 months
Prices may vary in accordance with the terms and conditions. If we do vary your prices, we will provide you written notice no later than your next bill.	

**Electricity key contract features**

Cooling off period	10 business days.
Eligibility	Residential customers in the distributor area must have the <b>Minimum solar PV capacity</b> and <b>Minimum sonnenBatterie useable capacity</b> for the relevant sonnenFlat plan.
Adjusted Annual Usage Allowance	Each household must produce the <b>Minimum Annual Generation</b> quantity of energy over a 12-month period. Where the annual energy production falls below the <b>Minimum Annual Generation</b> , the <b>Annual Usage Allowance</b> will be reduced proportionally to the shortfall in the <b>Minimum Annual Generation</b> . e.g.: For <b>sonnenFlat Economy</b> , if actual annual solar production is 6,000 kWh, then the <b>Adjusted Annual Usage Allowance</b> is => $6,500 \times 6,000 / 6,515 = 5,986$ kWh.
Excess Usage Rate	Once the <b>Adjusted Annual Usage Allowance</b> is exceeded, subsequent <b>usage from the grid</b> will be charged at the <b>Excess Usage Rate</b> .
Solar feed-in Rate	Energy exported above the <b>Annual Export Threshold</b> will be paid at the <b>Solar feed-in Rate</b> .
Early termination	<b>Annual Usage Allowance</b> and <b>Minimum Annual Generation</b> will be reduced pro-rata where a customer ends the agreement within a 12-month period.

Metering	Measurements from sonnenBatterie meters and regulated NMI meters will be used to determine <b>Annual Usage Allowance</b> and <b>Minimum Annual Generation</b> . Measurements from NMI meters will be used to determine <b>exported energy</b> and <b>excess grid usage</b> . Regulated NMI meters must be interval meters.
Battery Operations	sonnen may operate the sonnenBatterie remotely at its sole discretion.
<b>Fees</b>	
Meter installation fee	Fixed rate - \$207.90 A \$ 207.90 (incl GST) fee will be charged for a Type 4 meter installation, if required.
Exit fee	Fixed rate - \$0.00 We don't charge customers exit fees.
Late payment fee	Fixed rate - \$16.00 A \$16.00 (incl GST) fee applies for each bill that is paid after the due date.
Direct debit dishonour fee	Fixed rate - \$11.00 A \$11.00 (incl. GST) fee applies if payment is dishonoured or reversed.
Payment processing fee	Percentage of bill – 1% Credit Card and Debit Card payments will be subject to a 1% (incl. GST) processing fee.
Additional fee information	All normal fees are listed here. In some circumstances your local distributor may charge fees for certain services such as disconnection. For more information on additional fees, please see <a href="http://www.sonnen.com.au/sonnenflat-pricing/">www.sonnen.com.au/sonnenflat-pricing/</a>
<b>Electricity offer terms and conditions</b>	
For full terms and conditions, visit <a href="http://www.sonnen.com.au/sonnenflat-terms-conditions/">www.sonnen.com.au/sonnenflat-terms-conditions/</a>	
<b>Contact details and more information</b>	
Retailer	sonnen eServices is a business name of Energy Locals Pty Ltd, an authorised electricity retailer.
Contact email and phone	sonnenflat@sonnen.com.au 137 666
Website	<a href="http://www.sonnen.com.au/sonnenflat/">www.sonnen.com.au/sonnenflat/</a>

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